

Dear customers,

Thank you for choosing our products.

LATTAS SA, is a model production unit of children's furniture. In all the years of its operation in Greece it has managed to establish itself as one of the biggest names in the field, combining tradition with technology, quality with reliability.

In all these years it has won the trust and satisfaction of its customers, providing complete and applied solutions for any kind of construction.

LATTAS SA has invested in continuous research for the evolution of the technology of the produced product and in combination with the state-of-the-art equipment and a staff that is qualified in all fields, it will remain at the top of your choices for years to come. The desire of the company is that the customers are completely satisfied with our contact and the services provided.

The company uses advanced materials, completely ecological, especially adapted for the construction of children's furniture. The health of children and adults is protected thanks to the use of certified materials.

## TIMBER

The LATTAS SA products, with high aesthetics and technological excellence, are designed to last in time in order to produce the smallest possible impact on waste generation. We support the rational management of the forests of our country and the planet in general; we respect the environment and the health of our employees and customers. We use natural solid wood and MDF and C/B panels with lined natural veneer which have almost zero formaldehyde emissions of the top category E1. The wood materials we use come from ecologically managed factories, which are certified with FSC (timber from sustainable managed forests) according to European furniture safety standards. Along with our suppliers, we strive to achieve the lowest possible environmental impact.

### VARNISHES

The varnishes we use are non-toxic, with resins that dissolve in water. We use water-based paints according to the European safety standards for furnishing.

### FURNITURE CARE

Avoid intense rubbing when the surface is dry as well as the use of hard detergents. Please use only commercially available mild detergents or plain water which then should be dried off. If you use window cleaners, avoid direct contact with painted surfaces (this may cause swelling and partial dissolution).

# WARRANTY TERMS AND CONDITIONS

All the products of LATTAS SA are manufactured entirely in the factory of the company and have been thoroughly checked to ensure that the quality of their construction and their operation is excellent. This warranty is valid from the date of purchase of the product and covers only the first buyer - user. In addition, the warranty covers the entire order described in the respective sales invoice or retail receipt. Provided:

• An 8-year warranty for the wooden part of the constructions.

- A 10-year product functionality warranty.
- A 5-year warranty for varnishes.
- A 5-year warranty for the mechanisms.

The warranty only covers construction defects that impede the proper operation of furniture, mechanisms and paint wear when it exceeds the maximum acceptable wear limits.

The warranty provides for the free replacement or repair of defective parts of the furniture or accessories, exclusively at the Factory or by a specialized technician of the dealer where the purchase took place.

Damage caused to the products by improper or inappropriate use, such as unsuited use or use out of specification of individual components - mechanisms, by unforeseen causes of force majeure or natural disasters (earthquake or fire, etc.), by events that may occur after the completion of the installation by the company technicians, from special climatic conditions or exposure to highly corrosive natural environments such as humidity, to exposure to excessive heat or cold, bright light, long-term accumulation of dust, etc, are excluded from the warranty

The repair or restoration works that are done during the warranty period will be performed according to the professional judgment of LATTAS SA and can be done either on site, by a specialized technician of our dealer, or at the company's premises.

The warranty does not cover damages resulting from any third party intervention outside of the company. The repair of the products made by personnel not authorized especially by LATTAS SA, automatically cancels all the rights offered by the terms of the contract and by this warranty. The warranty is valid from the date of delivery and payment of the order.

The completed form must also bear the seal of the company from which the purchase took place and be posted at our headquarters within thirty (30) days of purchase of the product, or be sent to us by email at sales@lattas.gr

## Warranty Registration

Name
Address
Postal Code Town
Phone number
Email
Supplier (dealer) of furniture
Furniture products
Type/colour of wood
Date of receipt /
Place
Signature